

NSDL

Data for month ending April 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	1	0	1	0		7
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	1	0	1	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-25	0	1	1	0
2	May-25	0	0	0	0

3	Jun-25	0	0	0	0
4	Jul-25	0	0	0	0
5	Aug-25	0	0	0	0
6	Sep-25	0	0	0	0
7	Oct-25	0	0	0	0
8	Nov-25	0	0	0	0
9	Dec-25	0	0	0	0
10	Jan-26	0	0	0	0
11	Feb-26	0	0	0	0
12	Mar-26	0	0	0	0
	<b>Grand Total</b>	0	1	1	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### **Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	0	4	4	0
2	2018-19	0	3	3	0
3	2019-20	0	5	4	1
4	2020-21	1	8	9	0
5	2021-22	0	21	21	0

6	2022-23	0	33	33	0
7	2023-24	0	10	10	0
8	2024-25	0	9	9	0
9	2025-26	0	1	1	0
	<b>Grand Total</b>				