

CDSL**Data for month ending March 2023**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved*	Pending**
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		from previou s month			
1	2	3	4	5	6
1	Apr-22	0	5	5	0
2	May-22	0	0	0	0
3	Jun-22	0	1	1	0
4	Jul-22	0	1	1	0
5	Aug-22	0	2	2	0
6	Sep-22	0	12	12	0
7	Oct-22	0	0	0	0
8	Nov-22	0	5	5	0
9	Dec-22	0	4	2	2
10	Jan-23	2	2	3	1
11	Feb-23	1	2	3	0
12	Mar-23	0	0	0	0
	Grand Total		34	34	

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous year	during the year	during the year	the end of the year
1	2017-18	1	8	8	1
2	2018-19	1	9	10	0
3	2019-20	0	10	10	0
4	2020-21	0	8	8	0
5	2021-22	0	29	29	0
6	2022-23	0	34	34	0
	Grand Total				